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September 17 (Monday)

Reception Room (Treasure Island F*)

7:00 pm Cocktail reception

September 18 (Tuesday)

Meeting Room (Treasure Island Ballroom AB)

- 9:00 am** Breakfast
- 9:45 am** Opening remarks - Alain Sarraf
- 10:00 am** Update on the status of SOFTPRO as a company - Brian E. LeClair
- 10:30 am** Coffee Break
- 10:45 am** Release 4.0 Sneak Preview (Breakdown of what new functionalities the release will provide) - Alain Sarraf
- 11:45 am** Customer Presentation: Successful FraudOne Implementation at Key Bank – Doug Twining, Key Bank (Q&A by Key Bank team)
- 12:15 am** Lunch and networking
- 1:30 pm** Our challenges today - Fraud trends experienced by participating banks – Open Forum moderated by Stacy Krogerus
- 2:45 pm** Coffee Break
- 3:00 pm** Product Roadmap Session (incl. creating the customer “wish list” and review of current roadmap) – Alain Sarraf
- 4:30 pm** Wrap-up of day 1 – Alain Sarraf
- 4:45 pm** End of day 1 program

Restaurant (Sensi at the Bellagio)

6:30 pm Dinner and networking

September 19 (Wednesday)

Meeting Room (Treasure Island Ballroom AB)

- 9:00 am** Breakfast
- 9:45 am** Optimizing Rules to Catch Fraud - Stacy Krogerus
- 10:15 am** Coffee Break
- 10:45 am** Seamless Embedding of Account Opening Processes into e-Workflows - Ralph Maute
- 11:30 am** Customer Presentation: From Operational efficiency to effective Fraud Detection – Katharina Blasco, Chase HELOC (Q&A by Chase team)
- 12:00 am** Lunch and Networking
- 1:00 pm** Customer Presentation: Metavante-SOFTPRO providing fraud detection as a service – Rebecca Drummond, Metavante
- 1:30 pm** Wrap-up of the meeting (includes feedback surveys and discussing suggestions for 2008)– Alain Sarraf
- 2:30 pm** End of the meeting / “Final Coffee” afterwards

* Please see signage as rooms allocation may be shifted