

# AGENDA

## SOFTPRO USER GROUP MEETING SEPTEMBER 12 & 13, 2006



THE SIGNATURE PROFESSIONALS

### Tuesday, 12 September 2006

from	until	duration	topic	speaker	company
09:30	10:00	00:30	Breakfast		
10:00	10:15	00:15	<b>Welcome &amp; Opening</b>	Jeff Bottari	SOFTPRO NA
10:15	10:45	00:30	<b>SOFTPRO Update</b>	Frank Fuchs	SOFTPRO
10:45	11:45	01:00	<b>2006 Roadmap Accomplishments</b>	Alain Sarraf	SOFTPRO
		00:15	Coffee Break		
12:00	12:30	00:30	<b>Customer Report: JP Morgan Chase - Experiences with Fraud One</b>	Victor Rosenberg	JP Morgan Chase
		01:45	Lunch Break		
14:15	14:45	00:30	<b>Customer Report: Citibank - Experiences with FraudOne</b>	Rose Castillo	Citibank
14:45	16:15	01:30	<b>Current Roadmap and Wish List</b>	Alain Sarraf	SOFTPRO
16:15	16:25	00:10	<b>Wrap Up For the Day</b>	Jeff Bottari	SOFTPRO NA
18:30			Dinner @ Smith & Wollensky		

### Wednesday, 13 September 2006

from	until	duration	topic	speaker	
09:00	09:30	00:30	Breakfast		
09:30	11:00	01:30	<b>Deposit Fraud</b>	Angela Bardowell	SOFTPRO NA
		00:15	Coffee Break		
11:15	11:45	00:30	<b>Operational Risk Consulting</b>	Angela Bardowell	SOFTPRO NA
11:45	12:15	00:30	<b>Fullfilment</b>	Nancy Montgomery	SOFTPRO NA
		01:15	Lunch Break		
13:30	14:15	00:45	<b>Biometrics Update</b>	Frank Fuchs	SOFTPRO
		00:15	Coffee Break		
14:30	15:00	00:30	<b>Wrap Up of the User Group Meeting</b>	Jeff Bottari	SOFTPRO NA
15:00	15:20	00:20	<b>Optional Technical Session</b>		